



The KENYA INSTITUTE for PUBLIC
POLICY RESEARCH and ANALYSIS



QUALITY POLICY

KIPPRA develops capacities for policy formulation, implementation and evaluation within Government (National and Counties); undertakes relevant and timely policy research and analysis; serves as a point of policy engagement and communication on public policy; and develops and maintains a reservoir of knowledge on public policy in contributing to the achievement of national development goals.

Top management is committed to:

- (i) Satisfying all applicable requirements and ensure that these are determined, understood and consistently met.
- (ii) Continual improvement of the quality management system.
- (iii) Ensuring that risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed.

Executive Director
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