



**The KENYA INSTITUTE for PUBLIC  
POLICY RESEARCH and ANALYSIS**

*Thinking Policy Together*

# QUALITY POLICY

KIPPRA develops capacities for policy formulation, implementation and evaluation in government; undertakes relevant and timely policy research and analysis; serves as a point of policy engagement and communication on public policy; and develops and maintains a reservoir of knowledge on public policy in contributing to the achievement of national development goals.

Top management is committed to:

- i) Satisfying all applicable requirements and ensure that these are determined, understood and consistently met
- ii) Continual improvement of the quality management system
- iii) Ensuring that risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed

**Executive Director  
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KIPPRA is ISO 9001: 2015 Certified