



Quality Policy

It is the policy of KIPPRA to provide quality public policy advice to the Government of Kenya and other stakeholders by conducting objective public policy research and analysis and capacity building programmes that meet contractual requirements, applicable legal and statutory requirements and ISO 9001:2008 standard.

Our service standards are benchmarked against international best practices and modeled on similar offerings of other public policy institutes worldwide.

With our well-trained and experienced staff, our quest for timely provision of quality policy advice is guided by objectivity, professionalism, integrity and sensitivity to stakeholder interests.

Through management review of our Quality Management Systems, we seek to continually improve quality objectives, processes, products and services and suitability of this Quality Policy.

KIPPRA ensures that the Quality Policy and associated procedures are understood by KIPPRA employees through the introduction of the Quality Policy during recruitment and orientation processes and through review of the goals, objectives and requirements that have been established.

Dr Rose Ngugi
Executive Director
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